

PHYSICAL & MENTAL REQUIREMENTS/WORKING CONDITIONS										
City of Virginia Beach, VA										
Job Title:	Account Clerk II				Position Number(PCN):	B.006566.1				
Div./Office:	SHF 039 Inmate Support		Approver's Name							
Date of Last Update:	February 23, 2022		Approver's Title							
Fields to the right (Y/N): The position's status AND If the background check must be passed by the incumbent										
Safety Sensitive:		No		Child Protective Services (CPS) Background:		No		VCIN Background: Yes		
REQUIREMENTS										
FREQUENCY: Seldom = Infrequent, < 5%; Occasional = 5% to 25% of time on job; Frequent = 25% to 75% of time on job; Constant = Over 75% of time on job.										
Typical DURATION: Short = < 1 hr per occurrence; Moderate = 1-2 hrs per occurrence; Substantial = 2-6 hrs per occurrence; Long = > 6 hrs per occurrence.										
Physical Demands				Working Conditions						
Element	Condition/Level/Value		Frequency	Duration	Element	Condition/Level/Value		Frequency	Duration	
Standing			Occasional	Short	Working Outside:		in all weather conditions		N/A	N/A
Walking			Occasional	Short	Working Alone:		out of communication w/others		N/A	N/A
Sitting			Frequent	Substantial	Extreme Temperatures	N/A		N/A	N/A	
Reaching	Lower than shoulder level		Occasional	Short	Extreme Wetness				N/A	N/A
Lifting	Up to 10 lbs.		Occasional	Short	Extreme Dryness				N/A	N/A
Carrying	Weight:	Up to 10 lbs.	Occasional	Short	Exposure to Traffic	N/A		N/A	N/A	
	Distance:	Up to 25 ft.	Occasional	Short	Congested Area/Workspace				N/A	N/A
Pushing	Estimated weight-resistance equivalency				Confined Space- Permit REQUIRED				N/A	N/A
	Up to 25 lbs.		Occasional	Short	Working Below Ground				N/A	N/A
Pulling	Estimated weight-resistance equivalency				Working at Heights (ft.)	N/A		N/A	N/A	
	Up to 25 lbs.		Occasional	Short	Noise Level: > 85 decibels TWA for 8 hrs.	N/A		N/A	N/A	
Working Overhead	N/A		N/A	N/A	Vibrations	N/A		N/A	N/A	
Climbing Stairs			N/A	N/A	Body area(s):		Ex- Trunk, shoulders, arms, and hands.			
Climbing Ladders			N/A	N/A	Dust / Dirt / Particulate				N/A	N/A
Balancing			N/A	N/A	Radiation				N/A	N/A
Stooping			Occasional	Short	Silica/Fiberglass				N/A	N/A
Kneeling/Squatting			Occasional	Short	Asbestos				N/A	N/A
Bending			Occasional	Short	Aerosols & Gases	N/A		N/A	N/A	
Crawling			N/A	N/A	Hazardous Materials /Chemicals				N/A	
Explosive Strength: Short bursts of muscle force to propel oneself.			N/A	N/A	Petroleum Products		N/A		N/A	N/A
Trunk Strength: Use of abdominal and lower back muscles.			N/A	N/A	Electrical Hazard				N/A	N/A
					Fire Hazard				N/A	N/A
					Infectious Diseases Exposure Type(s):		Ex- Repair sewer pipes; empty residence trash cans.			
Dynamic Strength: Use of muscle force repeatedly or continuously & resistant to fatigue.			N/A	N/A	Symbols:	< equal to or less than		< less than		
						> equal to or greater than		> greater than		
Repetitive Limb Movement	Fingers/Wrist		Frequent	Moderate						
Dexterity	Arm/Shoulder		Frequent	Short						
	Use of computer keyboard		Frequent	Substantial						
Repetitive Twisting	Handwriting		Frequent	Short						
	Wrist/Elbow		Frequent	Short						
Awkward Positions & Motions	Shoulder		Frequent	Short						
	N/A		N/A	N/A						

Sensory Demands					Working Conditions (cont.)				
Element	Condition/Level/Value	Frequency	Duration		Element	Condition/Level/Value	Frequency	Duration	
Vision	20/40 w/correction	N/A	N/A		Hazardous Surfaces	N/A	N/A	N/A	
Hearing	Conversational level	N/A	N/A		Other Hazards	N/A	N/A	N/A	
Smell	N/A	N/A	N/A						
Touch	N/A	N/A	N/A		Hours Worked	More than 40 hours/week	Seldom		
						More than 8 hours/day	Seldom		
Voice	One-on-One	N/A	N/A						
Personal Protective Equipment (PPE)					Equipment Operation & Use				
Category	Type	Frequency	Duration		Category	Type	Frequency	Duration	
Eye and Face Protection	N/A	N/A	N/A		Motor Vehicles	N/A	N/A	N/A	
	Respiration Protection	N/A	N/A	N/A		Heavy Equipment	N/A	N/A	N/A
Hearing Protection	N/A	N/A	N/A		Other Equipment or Machinery	N/A	N/A	N/A	
Head Protection	N/A	N/A	N/A						
Hand Protection	N/A	N/A	N/A		Hand-Held Power Tools	N/A	N/A	N/A	
Foot Protection	N/A	N/A	N/A		Hand Tools and Instruments	N/A	N/A	N/A	
Body, Arm, and Leg Protection	N/A	N/A	N/A		Office Machines & Equipment	Computer	Frequent	Substantial	
						Printer/Copier/Fax	Occasional	Short	
Operator License					Commercial Driver's License				
NOTE: If CDL is required, show CDL Class in element to right.	Type				VA DMV requires: 20/40 in each eye w/o telescopic lens & ≥140° horizontal vision.	N/A			
	N/A								
Other physical or sensory demands, working conditions, equipment, hazards, PPE, etc., not indicated above:									

Mental Requirements	
Evaluate based on the level of complexity [least to most] inherent in the job using the examples provided; then select the number from the drop-down list that matches the column which best represents the mental demand required in each element.	
1 Comprehend Verbal Communication - Understand information and directions which are provided verbally	Level
Job requires the ability to understand and follow:	
Detailed information from a supervisor, a customer, or trainer/instructor which is necessary to the successful performance of job duties.	
2 Communicate Orally - Verbally express thoughts and directions	Level
Job requires:	
Communicating specialized information to co-workers, supervisors or customers.	
3 Comprehend and Follow Written Material or Instructions - Understand written material, interpret appropriately, and adhere to the procedures stated.	Level
Job requires ability to comprehend:	
Step by step written instructions where guidance and clarification are typically available.	
4 Written Communication Skills - Express thoughts and directions in writing	Level
Job requires:	
Preparation of written information providing specialized information in the form of a letter, memo or report.	
5 Maintain an Appropriate Work Pace - The flow or rate of incoming work assignments and the expectations for completion of tasks	Level
Job requires ability to adhere to work schedule:	
In moderately paced environment with some unexpected assignments.	
6 Perform Complex or Varied Tasks - The variety of tasks and assignments and the level of complexity of those tasks/assignments	Level
Job requires ability to perform:	
A variety of tasks at the fully functional independent level.	
7 Interact and Relate to Peers, Co-Workers, or the Public - The nature and level of interaction with others required of the job	Level
Job requires interaction:	
With others outside of the immediate work unit/agency, typically one-on-one, responding to inquiries or responding to requests for services.	
8 Decision Making & Reasoning Ability - The extent to which the job requires logic to analyze information, draw conclusions/ generalizations, and make decisions based on facts	Level
Job requires:	
Little independent decision making. Established methods and procedures are followed and close supervision is present.	
9 Memory and Recall - The body of stored knowledge required and the retrieval of that information to accomplish duties	Level
Job requires the ability to:	
Remember detailed methods and procedures and apply them to work being performed.	
10 Flexibility and Adaptability - The extent to which one must adjust to changing circumstances and expectations, take on new challenges on short notice, and/or deal successfully with changing priorities and workloads	Level
Job requires flexibility and willingness:	
To adjust normal schedule or assume responsibility for tasks outside the normal set of duties.	
11 Attention Span - Sustained attention or the time spent continuously on task without becoming distracted to successfully perform duties	Level
Job tasks are:	
Varied and typically short in duration requiring only limited focus. Lapses may result in operational or production delays.	
12 Attention to Detail - Thoroughness and accuracy are required to accomplish tasks	Level
Job tasks:	
Involve numerous calculations, extensive data entry, or are manual but varied and require considerable skill. Inattention to detail could result in misleading reports or operational delays.	
13 Reaction Time - Describes work that requires an immediate response or decision	Level
Job requires the ability to:	
Provide an immediate response/decision to maintain normal daily operations, procedures or processes. Delays occur if response is not timely.	
14 Direct, Control, and Plan the Work of Others - Determine the time, place and sequence of work procedures, operations, and actions. Establish goals and objectives, motivate, and promote cooperation and teamwork in the work group	Level
Job requires:	
No supervision or management of projects or staff.	
15 Influence Others - Obtain cooperation from others to accomplish tasks and objectives	Level
Job requires:	
Little to no cooperation from co-workers or citizens to accomplish assigned tasks.	
16 Stress Tolerance - Ability to perform duties without anxiety when faced with difficulties. Having positive stress tolerance is being able to stay calm in situations of heavy workload, tight deadlines, and/or difficult customers	Level
Job requires the ability to:	
Tolerate typical work stressors such as deadlines or conflict and maintain composure.	